



CHUCK e. FOCUS

Week 31 – August 3, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Doylestown, PA #762	\$16,468	\$26,374	60.1%
2. Henderson, NV #314	\$22,589	\$34,346	52.0%
3. Birmingham, AL #330	\$19,956	\$29,263	46.6%
4. Rapid City, SD #861	\$12,213	\$17,742	45.3%
5. Hickory, NC #382	\$19,352	\$26,941	39.2%
6. Roseville, CA #633	\$28,317	\$38,926	37.5%
7. Altoona, PA #449	\$16,462	\$22,523	36.8%
8. Denton, TX #310	\$18,848	\$25,682	36.3%
9. Durham, NC #380	\$19,342	\$25,845	33.6%
10. Washington Square, IN #714	\$19,641	\$26,005	32.4%



FOR all YOU DO!



SOUTHEAST

Kimberly Garcia is an amazing asset to team Sugarland #735! She has been with the Chuck E. family for about 5 months now and excels tremendously in cash, leading the pack every week in upsells, always meeting expectations given by her GM. Currently Kimberly is working toward becoming a TEAM2 Trainer and takes great pride in everything that she does.

Caitlin Hulse is an amazing Assistant Manager here at the Brick location of Chuck E. Cheese's #500! Caitlin always has a smile on her face and truly embodies what it means to have fun while you work. She is amazing with leading her AOI team into great sales. Thank you Caitlin for all that you do!

NORTHEAST





a&b moments...

I have 4 grandchildren from the age of 3 to 18. I have four of my own children from the age of 26 to 41. They have all grown up going to Chuck E. Cheese's or other names this brand has been under and I have never had the most pleasureable experience as I had on this particular visit with my two youngest grandchildren. We were on a tight budget but they love Chuck E .cheese's so I try and bring them whenever I can afford to. Their single mother does not make enough money to treat them. From the moment we arrived, the young lady at the door treated my grandchildren and myself and my daughter with gentleness in using the number stamper and later on she came over to ask us if we needed anything. She was extremely kind. The young lady at the counter was working both the prize counter and the register for ordering food and she smoothly with the utmost awesome customer care, transitioned between the two with the most positive attitude and ease. I watched a young male worker continuously pick up and clean up as soon as a mess was made by guests or as soon as a guest left a table. Unlike a lot of these places, there were no talbes not cleaned immediately. There were quite a few guests in the place, coming and going. But most of all what impressed me is that I watched the Manager as he interacted with his crew, greeted the guests and their children as they came into the venue, and it was a genuine concern shown that he wanted everything to be done right. As a Manager, it was obvious that he did not have to use the 'I'm the Boss' attitude to get his crew to work; they seemed to genuinely enjoy working under him. Kudos to this location. Although I know there have been other restuaranst in our area shut down because of underperformance and bad guests, the Manager this evening and his crew could really ber a role model for other Chuck E. Cheese's. I can't wait until I can afford to take my grandchildren again; this will be my only location I will go to l nthe future. Thank you!

Northeast Region
Tinley Park, IL #058
RVP Chris Kelly
AD Troy Watring
GM Oscar Rodriguez

We had an amazing time at the West Melbourne CEC. My daughter's 3rd birthday was a huge success due to the amazing team employed at this location. I really valued the Manager coming over to make sure everything was in order. I also valued the attention our party hostess, Alicia paid to each child in our party and the adults. As a mom I felt completely satisfied with booking CEC for my daughters celebration.

Southeast Region
Melbourne, FL #699
RVP Bill Eich
DM Peter Panunzi
GM Kevin Stephens

I wanted to say that I'm a huge fan of your company. I just wanted to let you know that your company is doing an awesome job. I have been going to Chuck E. Cheese since I was a kid. I recently took my first child to Chuck E. Cheese and had a blast. I know a lot of folks probably email to complain and it can be tough responding to those, so I thought I 'd add a little sunshine. You are doing great work, it's appreciated in our house, and I wanted to say thanks.

Western Region
El Monte, CA #428
RVP Jim Brawley
AD Tim Kerum
GM Joseph Wong



anniversaries 20+ YEARS

35 YEARS
John Cook
General Manager ~ 060

35 YEARS
Dan Bourque
Tech Manager ~ 664

20 YEARS
John Wells
Cast Member ~ 316

20 YEARS
Andre Hall
General Manager ~ 833

20 YEARS
Carrie Jeffers
Payroll Administrator

15 YEARS
Erick Carranza ~ 054
Joshua Zier ~ 426
Kimberly Blevins ~ 737

10 YEARS
Aurora Delgadillo ~ 090
Nicholas Wozniak ~ 430
Alexander Lezama ~ 434
Latecia Adams ~
Call Center Specialist

5 YEARS
Jose Mejia Cardenas ~ 084
Alyson Caito ~ 113
Megan Caldwell ~ 332
Peter Mirich ~ 537
Kericha Pharr ~ 652
Nancy Burrell ~ 663
Tyler Heaton ~ 969

A MY FAVORITE OF FUN I SHOWDOWN!

LIVE SHOW Dance CONTEST: FINAL RESULTS

The videos have been viewed, and the results are in!
It was an incredibly close contest! It came down to a tiebreaker!

Congratulations to the Grand prize winner in the Live Show Contest!

Northeast: West Windsor, NJ #510

Grand Prize winning restaurant will receive a 2nd Character Walkaround of their choice, AND all participants in the video will have a chance to be part of the next live show 2019 production!



Aug 13th - Sept 30th

Restaurant Sales Contest

KeKe Cup Challenge

Do you love collectible cups?



Sell the most cups and your store can win!

Help support Cups for a Cause by selling promo cups.
A portion of proceeds goes to **Boys and Girls Club of America.**

Top Restaurant/District:

Chuck E. Swag

Top Restaurant/Region:

Chuck E. Swag + Manager Shirts + GM Gets \$300 Certificate

Top Restaurant in Company:

Chuck E. Swag + Manager Shirts + GM \$300 Certificate
+ Sales Booster Plaque

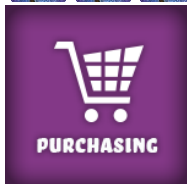
NEXT CONTEST:

PROMO CUPS!

Keep an eye out in your
weekly mail-out for the
details of the next contest!

This will coincide with the
Cups for a Cause!

Talk about a win-win!



BoneLess CHICKEN WINGS

In the coming weeks you will see a change to the case label for the Boneless Chicken Wings.

Please note! The product remains the same – only the label is changing!



If you have any questions, please contact purchasing at purchasing@cecenterentertainment.com

Helium SUPPLY

There has been a tightening in the global supply of helium, which is causing a few isolated issues of delayed delivery to restaurants.

Please keep your helium inventory high by re-ordering as soon as you empty ONE of your tanks

If you experience any issues, please contact purchasing@cecenterentertainment.com

cake MOLDS



Replacement cake molds are now available at ASB! If you feel your current cake displays are in good condition, DO NOT order replacements until you need them!

8" Display Cake #PR0129
¼ Sheet Display Cake #PR0130

If you have any questions, please contact purchasing@cecenterentertainment.com



RISK management



Tip of the Week:

Conflict Resolution:

- Be aware of what is happening in the restaurant
- Have a presence in the FOH, especially in the Gameroom
- Always be visible and available for the guest to ask questions



Salad Bar PREP SMTS

The wait is over, your new Salad Bar & Prep SMTS have arrived!

Keep your eyes open for your new books, soon arriving in the mail!

For all the details, check out the communication sent out by L&D Questions? You can contact your Regional L&D Manager at learning@cecenterentertainment.com

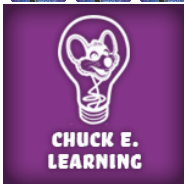


PIñata candy

One of the candies in the Piñata Mix (also the 10 ticket candy) the **"Dippin Dots Popping Candy"** contains Tree nuts, a known allergen.



Because of this, all of these candies need to be removed from circulation and discarded. See the communication from Merchandise for more information.

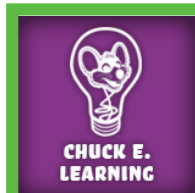


RUBY PIN earners



Congratulations to Isabelle Dellamorte in restaurant #678 Joliet, next recipient of a Ruby Pin! Isabelle has been part of the Chuck E. family for 5 ½ years and is a rising star! She is well sought out in the birthday party community with the parents with the special requests she receives for her hosting skills. Isabelle is big on checking in with every party and establishing a relationship with the birthday child and the parents. Isabelle enjoys having fun with all the kids, challenging a lot of them to play games with her. Thank you Isabelle for all that you do for our guests, your pin is very well deserved!

- ~ The party hostess was very organized and knew what she was doing. I needed that since I was a ball of stress. ~
- ~ The service was excellent! Isabelle did a fabulous job of making us feel like we were really important to her. ~
- ~ Our party hostess Isabelle was amazing! She took good care of everyone and also understood our sensory processing kids. ~

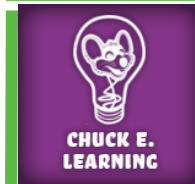


KIDS TICKET BAGS



A reminder that you should not be purchasing, distributing, or using paper bags for guests to collect tickets in.

These bags are always more expensive and less reliable.



AOI on SHAREPOINT

Your AOI Worksheets and Training Materials have been updated on Sharepoint!

You can find them on the L&D Sharepoint page under the NEW AOI Icon!



**Jim Hamblen has been on a
TEAM2 Validation spree!
Congratulations to all of his newest
validated TEAM2 Trainers!**

Johnson City #663
Asheville #638
Roanoke #972



Huntsville #705
Decatur #701



Paducah #113
Clarksville #368



CHUCK E. CHEESE'S

HOT JOBS



General Manager

321 ~ Newark, CA	772 ~ Hagerstown, MD
355 ~ Valencia, CA	479 ~ Natick, MA
367 ~ Ladera Heights, CA	485 ~ N. Bergen, NJ
414 ~ Murrieta, CA	332 ~ Albuquerque, NM
461 ~ West Hills, CA	526 ~ Syracuse, NY
761 ~ Santa Maria, CA	649 ~ Howard Beach, NY
711 ~ Superior, CO	839 ~ Greece, NY
430 ~ Tampa Carolwood, FL	559 ~ Cleveland/ N. Olmstead, OH
720 ~ Bradenton, FL	831 ~ Windsor, ON
778 ~ Bradenton, FL	660 ~ Portland, OR
782 ~ Ft. Myers, FL	763 ~ Greensburg, PA
058 ~ Tinley Park, IL	667 ~ Jackson, TN
687 ~ Riverpoint, IL	854 ~ Grapevine, TX
916 ~ Fairview Hts, IL	114 ~ Layton, UT
931 ~ Southbend, IN	

Tech Manager

108 ~ Redwood City, CA	946 ~ Ft. Wayne, IN	637 ~ Greensboro, NC
465 ~ Torrance, CA	412 ~ Catonsville, MD	738 ~ Sharonville, OH
768 ~ Pinole, CA	532 ~ Largo, MD	967 ~ Columbia, SC
602 ~ Conyers, GA	649 ~ Howard Beach, NY	035 ~ Lewisville, TX
729 ~ Atlanta, GA	386 ~ Goldsboro, NC	928 ~ Midland, TX
341 ~ Kokomo, IN		305 ~ Bellevue, WA

District Manager

District Manager

Based in Minnesota Market

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager

Casa Grande, AZ #1285

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions